

February 17, 2007

Mr. Tim Henderlong
President
Henderlong Homes

Dear Tim:

Nearly one year ago, I moved into my new home in the St. John Weston Ridge Subdivision. Although this is the third time I have had a new home built, it is the first time I have had such a pleasant experience doing so. The reason? This time I had the opportunity to work with Henderlong Homes.

From start to finish, the Henderlong staff made me feel as though my home was their most important project. Unlike other builders with whom I have dealt, you and your staff were extremely flexible and willing to work around my hectic schedule. You were also easy to contact, and no matter how many times I called with questions and changes, you were quick to respond in a friendly manner. In addition, I enjoyed visiting your website to view the most recent updates concerning my home's construction. Living in Chicago at the time, I found this feature valuable since it was not always possible for me to physically visit the construction site as much as I would have had I lived closer.

The personal attention I received, the flexibility in construction plans, and the easy access to information about my new home are all meaningful components to the construction process. Having a new home built can be a frightening and frustrating endeavor. Thanks to you and your staff, I felt neither of these. Instead, I remained comfortable and excited, trusting all along that the end result would be the home of my dreams.

Today, I still work in Chicago, but my home is in St. John. From time to time, people still ask me how I can stand the drive back and forth every day. My response is simple. I love my home. It speaks of beauty, and it speaks of comfort. More importantly, it speaks of the quality craftsmanship that is indicative of your company. It is difficult for me to describe the feeling I get each day when I arrive home, but there is a sense of quiet and peace that I have not experienced in many years. Whether I am sitting on my wrap-around porch or walking through the spacious rooms, there is nothing I would change, and there is nothing I regret. When people ask who built my home, I tell them it was built by a friend who I trusted would construct a home that would suit my needs, a home of which I would be proud, a home that I could afford, and a home that I would never want to leave. It was built by Henderlong Homes.

Thank you for making my dream come true!!



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